

HP EliteOne 840 G9 All-in-One PC (6L5R9PA)



Be there even when you're not

The HP EliteOne 840 AiO empowers your team to be at their best with experiences that delight users and IT. Featuring a new sleek design, the latest Intel® processor[2], and packed with a new set of premium collaboration tools powered by HP Presence[3], it's ready for all your demanding projects and virtual conferences.



HP recommends Windows 11 Pro for business

HP Auto Frame[5]

Bring your meetings to life powered by premium audio and video features powered HP Presence. [3]

Powerful Intel® processor[2]

Multitask with ease thanks the latest Intel® processor[2], massive storage, and agile DDR5 memory.

Protected by HP Wolf Security

HP Wolf Security for Business creates a hardware-enforced, always-on, resilient defense.[7]

Specifications

Form factor	All-in-one
Operating system	Windows 10 Pro (available through downgrade rights from Windows 11 Pro) ^[1,2]
Processor family	12th Generation Intel® Core™ i5 processor
Processor	Intel® Core™ i5-12500 (up to 4.6 GHz with Intel® Turbo Boost Technology, 18 MB L3 cache, 6 cores, 12 threads) ^[6,7]
Chipset	Intel® Q670 (vPro®) ^[3]
Memory	8 GB DDR5-4800 MHz RAM (1 x 8 GB)
Memory Slots	2 SODIMM
Internal Storage	256 GB PCIe® NVMe™ M.2 SSD
Graphics	Integrated
Graphics (integrated)	Intel® UHD Graphics 730
Display	60.5 cm (23.8") diagonal, FHD (1920 x 1080), IPS, anti-glare, 250 nits, 72% NTSC
Display	23.8" diagonal, FHD (1920 x 1080), IPS, anti-glare, 250 nits, 72% NTSC
Audio	Audio by Bang & Olufsen, headset and headphone side ports (3.5 mm), high performance integrated stereo speakers
Minimum dimensions (W x D x H)	53.96 x 23.8 x 55.81 cm (System dimensions may fluctuate due to configuration and manufacturing variances.)
Minimum dimensions (W x D x H)	21.14 x 9.37 x 21.97 in (System dimensions may fluctuate due to configuration and manufacturing variances.)
Weight	8.96 kg (Exact weight depends on configuration.)
Weight	19.75 lb (Exact weight depends on configuration.)
Keyboard	HP Wired Desktop 320K Keyboard
Pointing device	HP Wired Desktop 320M mouse
Camera	5 MP Swivel camera with integrated dual array digital microphones ^[11]
Ports	1 headphone/microphone combo
Expansion slots	1 M.2 2230/2280; 2 M.2 2280 (1 PCIe M.2 2230/2280 slot for WLAN or Storage and 2 PCIe M.2 2280 slot for storage.)
Ports	1 SuperSpeed USB Type-C® 10Gbps signaling rate (charging); 1 SuperSpeed USB Type-A 10Gbps signaling rate
Ports	1 RJ-45; 1 HDMI 2.0a; 2 SuperSpeed USB Type-A 10Gbps signaling rate; 2 SuperSpeed USB Type-A 5Gbps signaling rate; 1 Dual-Mode DisplayPort™ 1.4; 1 SuperSpeed USB Type-C® 20Gbps signaling rate
Package dimensions (W x D x H)	62.8 x 18.6 x 67.5 cm
Package weight	12.5 kg
Network interface type	WLAN
Wireless	Intel® Wi-Fi 6E AX211 (2x2) and Bluetooth® 5.2 combo (Supporting Gigabit data rate)
Management features	HP Client Catalog (download); HP Driver Packs (download); HP Image Assistant (download); HP Client Management Script Library (download); HP Connect for Microsoft Endpoint Manager; HP Manageability Integration Kit (download); HP Patch Assistant (download) ^[12,13,14]
Sustainable impact specifications	Ocean-bound plastic in speaker enclosure; 40% post-consumer recycled plastic; 30% ITE-derived closed loop plastic; Low Halogen; 80 Plus® Platinum power supplies available
Security management	Trusted Platform Module TPM 2.0 Embedded Security Chip shipped with Windows 10 (Common Criteria EAL4+ Certified)(FIPS 140-2 Level 2 Certified); HP Secure Erase; HP Sure Click; HP Sure Sense; Absolute Persistence module; HP Sure Admin; HP BIOSphere Gen6; HP Client Security Manager Gen7; HP Tamper Lock; HP Sure Start Gen7; HP Sure Run Gen5; HP Sure Recover Gen5 ^[19,20,21,22,23,24,25,26,27,28]
Software included	HP Notifications; HP PC Hardware Diagnostics UEFI; HP Support Assistant; HP Connection Optimizer; HP Privacy Settings; HP PC Hardware Diagnostics Windows; HP Desktop Support Utilities; MyHP; HP QuickDrop; HP Easy Clean; Touchpoint Customizer for Commercial; HP Easy Clean Keyboard Driver; HSA Fusion for Commercial; HSA Telemetry for Commercial ^[15,16,17]
UPC number	196786185861

Top Recommended Displays, Accessories and Services

Z Displays		
HP Z27q G3 QHD Display		1C4Z7AA
E-Series		
HP E27 G4 FHD Monitor		9VG71AA
HP E27q G4 QHD Monitor		9VG82AA
Keyboard and Mouse Kits		
HP 655 Wireless Keyboard and Mouse Combo		4R009AA
Mounting Kits		
HP Quick Release Bracket 2		6KD15AA

Messaging Footnotes

[2] Multicore is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.

[3] HP Presence requires myHP application and Windows OS.

[5] Requires myHP application and Windows OS.

[7] HP Wolf Security for Business requires Windows 10 and higher, includes various HP security features and is available on HP Pro, Elite, Workstation, and RPOS products. See product details for included security features and OS requirements.

Technical Specifications Footnotes

[1] Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows is automatically updated and enabled. High speed internet and Microsoft account required. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.windows.com>.

[2] This system is preinstalled with Windows 10 Pro software and also comes with a license for Windows 11 Pro software and provision for recovery software. You may only use one version of the Windows software at a time. Switching between versions will require you to uninstall one version and install the other version. You must back up all data (files, photos, etc.) before uninstalling and installing operating systems to avoid loss of your data.

[3] For full Intel® vPro® functionality, Windows 10 Pro 64 bit, a vPro supported processor, vPro enabled chipset, vPro enabled wired LAN and/or WLAN card and TPM 2.0 are required. Some functionality requires additional 3rd party software in order to run. See <http://intel.com/vpro>.

[6] Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.

[7] Intel® Turbo Boost performance varies depending on hardware, software and overall system configuration. See <http://www.intel.com/technology/turboboost/> for more information.

[11] Sold separately or as an optional feature.

[12] HP Connect for Microsoft Endpoint Manager is available from the Azure Market Place for HP Pro, Elite, Z and Point-of-Sale PCs managed with Microsoft Endpoint Manager. Subscription to Microsoft Endpoint Manager required and sold separately. Network connection required.

[13] HP Patch Assistant available on select HP PCs with the HP Manageability Kit that are managed through Microsoft System Center Configuration Manager. HP Manageability Integration Kit can be downloaded from <http://www8.hp.com/us/en/ads/clientmanagement/overview.html>.

[14] HP Manageability Integration Kit can be downloaded from <http://www.hp.com/go/clientmanagement>.

[15] myHP requires Windows OS.

[16] HP Quick Drop requires Internet access and Windows 10 or higher PC preinstalled with HP QuickDrop app and either an Android device (phone or tablet) running Android 7 or higher with the Android HP QuickDrop app, and /or an iOS device (phone or tablet) running iOS 12 or higher with the iOS HP QuickDrop app.

[17] HP Support Assistant requires Windows and Internet access.

[19] HP Sure Click requires Windows 10 Pro or higher or Enterprise. See https://bit.ly/2PrLT6A_SureClick for complete details.

[20] HP Sure Sense is available on select HP PCs with Windows 10 Pro, Windows 10 Enterprise, Windows 11 Pro, or Windows 11 Enterprise OS.

[21] HP Sure Run Gen5 is available on select HP PCs and requires Windows 10 and higher.

[22] HP Sure Recover Gen5 with Embedded Reimaging is an optional feature which requires Windows 10 and higher must be configured at purchase. You must back up important files, data, photos, videos, etc. before use to avoid loss of data. Network based recovery using Wi-Fi is only available on PCs with Intel Wi-Fi Module.

[23] HP Sure Start Gen7 is available on select HP PCs and requires Windows 10 and higher.

[24] HP Sure Admin requires Windows 10 or higher, HP BIOS, HP Manageability Integration Kit from <http://www.hp.com/go/clientmanagement> and HP Sure Admin Local Access Authenticator smartphone app from the Android or Apple store.

[25] HP Client Security Manager Gen7 requires Windows and is available on the select HP Elite and Pro PCs.

[26] HP BIOSphere Gen6 features may vary depending on the platform and configuration.

[27] HP Secure Erase for the methods outlined in the National Institute of Standards and Technology Special Publication 800-88 "Clear" sanitation method. HP Secure Erase does not

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